



AUSTRALIAN
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BULLETIN

MOTOR VEHICLE SERVICE AND REPAIR INFORMATION SHARING SCHEME

24 March 2021

To: ALL AADA MEMBERS

Legislation which establishes a Scheme for sharing of service and repair information has been introduced into Parliament today. This Scheme has been in development for many years and the legislation is the culmination of a lengthy consultation and negotiation process between the AADA, other peak automotive industry associations and the Government.

The Scheme places an obligation on vehicle Manufacturers to make service and technical repair information available to independent repairers registered to and authorised by the Scheme, for a fair price.

One of the central principles of the Scheme is that information is shared on commercially fair and reasonable terms and the AADA is supportive of the legislation which adheres to this commitment and sets restrictions on sensitive information regarding safety and security.

The Scheme establishes the role of Scheme Adviser who will be appointed to handle administration of the Scheme, report to Government and manage any disputes that may arise. The Scheme Adviser will also work with the group of industry associations to help determine the day-to-day functions and operations of the Scheme and ensure compliance with the rules. There is further developmental work to be completed on the classification of technical information and the authorisation levels required for repairers to be able to use the Scheme and access sensitive information.

The AADA will continue to work with the Government and other associations to structure the Scheme such that it meets its intent and treats all businesses involved in automotive repairs fairly and equitably. The Scheme is scheduled to commence no later than 1 July 2022. A copy of the Government announcement by Assistant Treasurer Michael Sukkar MP is attached.

If you have any questions or need further information, please contact:

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THE HON MICHAEL SUKKAR MP
Assistant Treasurer
Minister for Housing
Minister for Homelessness, Social and Community Housing

MEDIA RELEASE

24 March 2021

MORRISON GOVERNMENT LEVELS THE PLAYING FIELD FOR INDEPENDENT REPAIRERS

The Morrison Government has today introduced legislation into the Parliament to establish a mandatory scheme for the sharing of motor vehicle service and repair information. This ground-breaking legislation will level the playing field for the automotive repair sector, increasing competition and consumer choice.

The scheme will, for the first time, require car manufacturers to make information about service and repair of their vehicles available for purchase by independent repairers and registered training organisations at a fair market price.

“There are nearly 35,000 automotive service and repair businesses in Australia, employing over 106,000 Australians,” Minister Sukkar said.

“We need a strong service and repair industry to keep Australia’s 19.8 million vehicles on the road. Currently, around one in ten vehicles taken to repair workshops in Australia are affected by a lack of access to service and repair information. In Europe and the United States, similar schemes are delivering lower repair and maintenance costs for consumers.”

The Government recognises the important role industry will play in ensuring the success and effectiveness of this scheme. As part of these reforms, a scheme adviser role will be established to assist with the mediation of disputes and report on the scheme’s operation. It is the Government’s intention to confer this role on a joint industry-led organisation that will have the technical expertise, experience and relationships within the automotive industry to support the scheme.

“We all want the same thing – consumers to be able to access servicing and repairs in a fair, competitive market, and we’re working with the five peak bodies and other industry representatives to make it happen.” Minister Sukkar said.

Subject to passage of the legislation through the Parliament, the scheme will come into effect on 1 July 2022.

Ends

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