

Failed Transactions

Paperwork and Vehicle Details Required



Department
of Transport
and Planning

Failed Vehicle Registration

Please send an email to dealers@roads.vic.gov.au with payment Receipt Number (PTR number), a copy of the Authority to Register Form and the below vehicle details:

Car / Heavy Vehicle	Motorcycle	Light Trailer	Heavy Trailer
Registration Number	Registration Number	Registration Number	Registration Number
Start Date	Start Date	Start Date	Start Date
Expiry Date	Expiry Date	Expiry Date	Expiry Date
Make	Make	Make	Make
Model	Model	Model	Model
Year	Year	Year	Year
Compliance plate	Compliance plate	Compliance plate date	Compliance plate date
Body Type	Body Type	Body Type	Body Type
Colour	Colour	Colour	Colour
Number of seats	No. of Cylinders	Tare	Tare
Tare	No. of Wheels	GVM	GVM
GVM (if applicable)	VIN	Number of Wheels	Number of Wheels
No of Cylinders	Engine Number	VIN	VIN
Number of Wheels	Engine type (ie piston)	Number of Axles	Number of Axles
VIN	Fuel Type (petrol/diesel)	Overall length	Overall length
Engine Number	Transmission	Overall Width	Overall Width
Engine type (ie piston)	LAMS: Yes/No	Registration rate code	Registration rate code
Fuel Type (petrol/diesel)	If yes – LAMS Code		Dutiable value
Transmission	CC		
Registration rate code	Registration rate code		
TAC code	TAC code		
Dutiable value	Dutiable value		

Failed Vehicle Transfer

Please send an email to dealers@roads.vic.gov.au with payment Receipt Number (PTR number), a copy of the signed transfer form and the certificate of roadworthiness.