

Scheduled System Maintenance

Dear Dealer Partner,

Please be advised that we are currently experiencing myVicRoads Partner Portal system issues resulting in failed Vehicle Registration and Transfer transactions.

As a result, we require you to stop using the system for Vehicle Registration and Transfer transactions until further notice - Please revert to using manual processes for any urgent Vehicle Registrations.

Dedicated technical teams are actively investigating and working through remediation as a priority.

A confirmation notice will be sent to all Partners once the issues have been rectified and the system can be used.

If you have already processed any transactions that have failed, please email dealers@roads.vic.gov.au with the required paperwork and vehicle details as per the attached document.

We sincerely apologise for the disruption and appreciate your patience.

Thank you for your cooperation and support.

Kind Regards

Dealer Certification Team

Vehicle Safety Partners & Standards – Registration and Licensing Management

Department of Transport and Planning

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dtp.vic.gov.au