

# DRIVEN Program – DRIVEN Charger Rebate Stream

## Useful links

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## Frequently Asked Questions

**Question: Do I need to have purchased the EV charging equipment on or after March 26 2024?**

*Answer: Yes*

**Question: Are used car dealers eligible?**

*Answer: Yes, as long as they:*

- *Have an Australian Business Number*
- *Have an account with an Australian financial institution*
- *Are an entity incorporated in Australia*
- *Are a licenced motor vehicle trader/dealer and,*
- *Can meet all of the additional eligibility requirements as per section 4.2 of the Grant Opportunity Guidelines.*

**Question: Do I have to put stickers on the EV charger or signage on the site recognising having received government funding if I receive a rebate?**

*Answer: No, there are no signage requirements.*

**Question: Do I have to be currently selling/servicing/repairing EVs to be eligible?**

*Answer: No, you only need to meet the eligibility requirements in section 4.*

**Question: Will I be contacted if there is a problem with my application?**

*Answer: If there is a problem with your application you will be advised that your application has been unsuccessful. Applicants are encouraged to carefully read the Guidelines before applying or reapplying for a rebate.*

**Question: Is there a list of eligible charger equipment?**

*Answer: No, you only need to meet the requirements in section 5.1 of the grant opportunity guidelines.*

**Question: Does the rebate attract GST?**

*Answer: No, we do not consider the rebate payment under this program to be a 'supply' meaning there is no 'taxable supply' and GST is not payable on the rebate. This is the case regardless of whether you are registered for GST or not.*

**Question: Do the EV chargers have to be installed on the eligible site?**

*Answer: Yes.*

**Question: Is there a limit to the number of plugs/chargers I can apply for?**

*Answer: The rebate is capped at \$20,000 per eligible site. You can apply to receive this rebate for any number of plugs, up to the cap. However, you can only receive a rebate under the program once per each eligible site.*

**Question: If I operate showrooms for multiple automotive manufacturers on the one eligible site, what size rebate am I eligible to receive?**

*Answer: You are eligible to receive up to \$20,000 for each of the automotive manufacturers you sell from the eligible site (i.e. for each of the franchise agreements that apply to your showroom) and a separate application will need to be made for each.*

**Question: Does the site cap of \$20,000 still apply if I operate both a dealership rooftop and service centre workshop on the eligible site?**

*Answer: No, a site containing both a dealership rooftop and a service centre workshop site is eligible for \$20,000 per business operation (making a site cap of \$40,000). However, you will need to apply for each separately.*

**Question: Are there rules on where we can put EV chargers on the eligible site?**

*Answer: No, there are no limitations on where the chargers can be placed within the eligible site. However, it is important to note that EV chargers installed outside of the eligible business site are **not eligible** to receive a rebate.*

**Question: Do we need to make the chargers public to receive the rebate?**

*Answer: No, chargers may be for private and/or public use.*

**Question: If I operate multiple eligible sites, can I apply for them all on the one application?**

*Answer: No, only one site can be applied for per application.*

**Question: Can I make more than one application for a rebate for the same eligible site to reach the site cap of \$20,000?**

*Answer: No, you are only able to make one successful application for a rebate per eligible site, unless it's showroom site operates under multiple franchisee agreements or there is both a showroom and service centre located on the site.*

**Question: Do I need to provide evidence of my costs associated with installing the EV chargers?**

*Answer: Yes, you need to provide evidence of direct costs involved with purchasing and installing an eligible EV smart charger(s) on or after 26 March 2024.*

**Question: Do I need to sell or service passenger vehicles to be eligible?**

*Answer: Yes, the program is targeted to support dealerships and EV repairers of passenger and light commercial vehicles.*

**Question: Does the DRIVEN Program have anything to do with The DRIVEN website?**

*Answer: No.*

**Question: I operate under a dealer agreement with a vehicle manufacturer, do I apply for a rebate for my dealership or can they?**

*Answer: Only dealers are eligible to apply for a rebate.*

**Question: How do I prove I am qualified to repairer EVs?**

Answer: An EV repairer proves they are qualified to work on EVs by providing evidence of completion of a relevant course, including but not limited to:

- AURETH101 (Depower and Reinitialise Battery Electric Vehicles)
- AUR32721 Certificate III in Automotive Electric Vehicle Technology
- AURSS00063 - Battery Electric Vehicle Diagnose and Repair Skill Set
- AURSS00064 - Battery Electric Vehicle Inspection and Servicing Skill Set
- on the job training provided by or on behalf of a vehicle manufacturer