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BULLETIN

## NSW DIGITAL VEHICLE REGISTRATION TRIAL

23 July 2021

To: NSW AADA MEMBERS

ServiceNSW and Transport for NSW are trialling a Digital Vehicle Registration service, which will provide vehicle registration documents to customers electronically, instead of in the post. Eligible customers will be invited to opt into the trial to access their digital Certificate of Registration through their *MyServiceNSW* Account. Customers will also be sent renewal reminders through their *MyServiceNSW* Account and by email.

If your dealership uses paper certificates, you should familiarise yourself with the [new-look digital version](#). The digital Certificate of Registration can be used for all the same purposes as the paper certificate.

Unlike paper certificates, digital certificates do not contain a notice of disposal or a transfer application. Instead, customers are encouraged to submit these [online](#). Alternatively, paper forms can be downloaded and printed from the [Service NSW website](#) or can be done at a [Service NSW location](#).

Once the trial is complete, the digital Certificate of Registration will be launched state-wide. For more information about the Digital Vehicle Registration trial, visit [Service NSW](#).

If you have any questions, please contact the below AADA team member:

**Brian Savage**

CHIEF OPERATING OFFICER

Australian Automotive Dealer Association Ltd.

E: [bsavage@aada.asn.au](mailto:bsavage@aada.asn.au)

M: +61 418 377 594

